

Benefit Processing times for 2013/14 (1 April to 31 December)
DWP Data on speed of processing, by Local Authority

	Housing Benefit					
	New Claims			Change of Circumstances		
	Q1	Q2	Q3	Q1	Q2	Q3
GREAT BRITAIN	24	24	22	11	11	12
Plymouth UA	14	12	10	11	9	9
Torbay UA	22	21	24	13	11	12
East Devon	15	12	11	7	6	5
Exeter	18	19	17	19	16	10
Mid Devon	23	18	17	10	10	7
North Devon	17	13	13	5	6	9
S Hams	35	33	25	14	11	7
Teignbridge	16	20	16	8	8	8
Torrige	15	15	15	5	6	7
West Devon	29	26	35	10	13	16
Blackpool UA	19	22	21	23	25	32
Portsmouth UA	31	30	27	14	12	11
England	24	23	22	11	11	12
Scotland	27	28	25	11	12	13
Wales	21	22	20	9	9	8

Source: Single Housing Benefit Extract (SHBe)